

# Strategic Plan

The work of the Ohio Gas Association is performed through its President and select committees. These committees meet on a regular basis or as needed to discuss issues related to the natural gas industry. Special committees are formed as required.

## ***1. Information Exchange***

- 1.1 Foster opportunities for personal interaction between member companies to enhance understanding and cooperation.
- 1.2 Convene committees on a regularly scheduled basis for the purpose of sharing information.
- 1.3 Maintain liaison with other industry organizations. e.g. AGA, IGT, OOGA, etc.
- 1.4 Be recognized as a knowledgeable and reliable source of industry information.
- 1.5 Encourage intra-company communication of Association activities.

## ***2. Technical Support***

- 2.1 Sponsor seminars and conferences to facilitate the latest technologies and information.
- 2.2 Sponsor training to foster employee growth, development and job performance.
- 2.3 Assist members in commenting on technical aspects of changes to industry standards.
- 2.4 Provide uniform position on technical aspects of changes to industry standards.
- 2.5 Provide a forum for producers, pipelines and LDC's to facilitate technical exchange.

## ***3. Regulatory Activities***

- 3.1 Monitor activities at appropriate agencies, e.g. PUCO, OEPA, etc.
- 3.2 Coordinate member positions on industry issues.
- 3.3 Initiate and maintain contacts at appropriate agencies, e.g. PUCO, OEPA, etc.
- 3.4 Participate in proceedings where appropriate.
- 3.5 Represent members on issues of common interest

## ***4. Legislative Activities***

- 4.1 Monitor legislation which is introduced in the Ohio Assembly and on a national level that pertains to the natural gas industry.
- 4.2 Develop legislation for advancing our industry initiative.
- 4.3 Assist member lobbyists where appropriate.

## ***5. Promote Customer Satisfaction, Public Safety and Awareness***

- 5.1 Promote public safety programs and assist in maintaining high standards for public safety within the natural gas industry.
- 5.2 Encourage and support worker safety programs and activities.
- 5.3 Encourage and support environmental activities.
- 5.4 Promote and maintain the highest standards of ethical conduct within member companies and the public.
- 5.5 Encourage, promote and support programs which enhance quality service satisfaction.